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## State Road and Tollway Authority to Reopen Peach Pass Retail Center on August 3<sup>rd</sup> to Customers

New safety measures will be in place to protect customers amid the COVID-19 pandemic

**ATLANTA** – On Monday, August 3, 2020, the State Road and Tollway Authority will reopen the Peach Pass Retail Center at 245 Peachtree Center Ave NE, Atlanta, Georgia, 30303. The hours of operation for the retail center will be Monday – Friday, 8am to 5pm. The retail center is reopening after being closed for several months due to the COVID-19 pandemic.

The Peach Pass Retail Center will reopen to serve Peach Pass customers with new safety measures. These safety measures include:

- New Plexiglass Shields at Service Desks to Protect Both Customers and Staff
- Social Distancing Requirements
- Encouragement of the Use of Face Masks
- Hand Sanitizer Available Throughout Retail Center
- Hands Free Money Exchange

"We are excited to reopen the Peach Pass Retail Center and welcome customers back into Peachtree Center to assist with all of their Peach Pass account needs," said SRTA Executive Director Chris Tomlinson. "We have put in place several

measures including an enhanced cleaning and disinfecting regimen that will help to ensure the safety of our employees and customers. SRTA is committed to helping to slow the spread of the coronavirus while continuing to provide quality services to our customers."

Customers will still be able to use Peach Pass online services and self-service options through the mobile app, customer service center phoneline, and interactive voice recording system. Customers can go to peachpass.com or call the customer service number at 1-855-PCH-PASS (724-7277) for assistance with their accounts.

## About the State Road and Tollway Authority (SRTA)

SRTA is a state-level, independent authority created to operate tolled transportation facilities within Georgia and act as the transportation financing arm for the state. SRTA manages the collection of tolls on Georgia's Express Lanes System through the use of Peach Pass. In 2017, SRTA combined with the Georgia Regional Transportation Authority (GRTA) to jointly provide the services of both state authorities. The GRTA board continues to oversee developments of regional impact, air quality reporting and regional transportation plan approval.